

## **Hotline Advocate-- Bilingual Spanish**

**Work Environment:** On-Site, Monday-Friday, 7:00 am-3:00 pm

### **What's in it for you!?**

- Ability to serve as an advocate and empower survivors of domestic violence and sexual assault.
- Work for nonprofit agency with dedicated individuals who are passionate about serving this specialized population.
- 100% Company Paid Employee Medical, Dental & Vision Coverage.
- 401(k) with company match.
- Salary: \$50,000

### **Job Summary:**

In this role, you will be responsible for providing exceptional crisis information and referrals. The ideal candidate has a passion for social work and advocacy and is committed to our mission of preventing abuse, protecting families, and changing lives through empowerment and a safety net of supportive services.

### **What You'll Do:**

- Serve as the primary point of contact for clients, addressing their inquiries and concerns promptly and professionally
- Provide crisis intervention and information/referrals in person or on hotline.
- Complete and maintain agency forms and documentation.
- Provide client transportation.
- Performs other related duties as assigned.

### **What You'll Need:**

- Bachelor's Degree in Social Work, Psychology, or a related field.
- Previous counseling, crisis intervention, or case management experience.
- Must be fluent in Spanish.
- Excellent communication skills in Spanish and English.
- A valid driver's license is required.
- Excellent phone etiquette and communication skills
- Strong attention to detail

**How to apply:** Send your cover letter and resume to Reyna Carothers at [reyna@younitynj.org](mailto:reyna@younitynj.org)